

or visit www.ridegta.com. Customer Service Operator at (336) 335-6499 For more detailed information on GTA services, please call our



Memorial Day, July 4th and Labor Day. and other dates as announced. GTA does operate on Τλαπκεgiving Day, Christmas Day, New Year's Day GTA bus service does not operate on:

M9 00:0 of MA 00:0 yebnu2 M9 00:01 of MA 00:0 yearurday M9 08:11 of MA 21:3 yebing - yebnoM GTA SERVICE HOURS (may vary by route)

Hours of Operation

times in between timepoints. You may need to estimate your departure and arrival between the timepoints, averaging every other block. progress along the route. There are additional stops in schedules are "timepoints" used to pace the bus

*Please note that the stops represented on the

working backwards.

method starting with the ending bus route and the use of more than one route, apply the same bus stop to board your bus. If your trip involves location. This is the time you need to be at the Finally, trace the times backwards to your current

tind your preferred time.

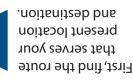
B Next, move down the list of arrival times until you

Mext, look for your destination on the schedule.









You Meed To Be There? What Time Do Where Are You Going?

Where Are You? transportation services, you merely need to know...

To successfully use GTA's extensive network of

Riding the System

Keeping Up With Your



At Greensboro Transit Authority, we know you need the latest information to make the most of your trips. Complimentary route maps and schedules are available wherever passes are sold, including:

- ▶ J. Douglas Galyon Depot 236-C E. Washington St.
- **▶** Greensboro Transit Authority 320 E. Friendly Ave.
- ▶ Melvin Municipal Office Building (City Hall) 300 W. Washington St.
- ▶ J. Edward Kitchen Operations Center 2602 S. Elm-Eugene St.
- and all Greensboro Public Libraries

You can contact and be contacted by GTA using any of the following methods:

Phone: Call Customer Service at 336-335-6499. Hours are 5:15AM - 11:30PM M-F, 7:00a - 10:00p Sat., 7:00a - 6:00p Sun.

Website: See the latest updates and use our contact form at www.ridegta.com.

Cell Phone Text: Be the first to receive transit information by following us on Twitter. Send follow gtaheat to 40404 or visit www.twitter.com/gtaheat

Customer Comment Cards: Available on all buses and at the Depot. Submit completed cards to your operator or at the Depot.

Weather Delay Information: In addition, weather related information is normally available on WFMY 2 and WGHP 8 television.

Inside GTA: Want to get the inside scoop on GTA? Check out cool photos and videos on our YouTube and flickr sites: www.youtube.com/gtaheat and www.flickr.com/qtaheat

We also welcome your input during our public meetings, and by attending our **Service Evaluation Committee** (once per quarter) and **Rider Advisory** Panel (1st Monday of month) meetings. Visit ridegta.com for dates and other information.

About GTA

Greensboro Transit Authority operates 15 Weekday and 7 Sunday routes serving almost 4 million passen-

ger trips per year. GTA is operated by the Greensboro Department of Transportation through the Public Transportation Division and under the direction of the GTA Board. Board meetings are held



monthly at the GTA Administrative Offices. For a list of meeting dates, visit www.ridegta.com.

Higher Education Area Transit (HEAT) service is provided in partnership with local colleges and universities. HEAT routes provide extended services for college students and the general public. Students of partner schools can ride any HEAT or GTA service fare free using a school-issued HEAT fare card or student ID card. For more information on HEAT, visit

Most GTA routes begin and end at the J. Douglas Galyon Depot, 230 E. Washington Street. There, passengers can connect with other public transportation services such as Piedmont Authority for Regional Transportation (PART), Carolina Trailways, Greyhound and Amtrak.

For eligible riders who have a disability that prevents them from using accessible GTA services, Specialized Community Area Transportation (SCAT) offers curbto-curb and door-to-door service in specially equipped vans. For more information on SCAT or to receive a SCAT rider's guide, contact GTA at 373-2634.

The primary goal of GTA is to meet your transportation needs, but we always strive to exceed your expectations of public transportation. Your feedback is important to us. If you have a comment about your experience, please contact

Greensboro Transit Authority 320 E. Friendly Avenue, Greensboro, NC 27401 Phone: 336-373-2634 Fax: 336-373-2809

Rider Rules & Etiquette

To ensure the safety as well as the enjoyment of our riders, GTA offers a few rules of the road:

- Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.
- Trained guide and other service animals assisting people with disabilities are gladly welcomed on our buses. All other animals are prohibited.
- Please refrain from eating and drinking while on board GTA vehicles. Food and drink in closed containers are permitted but should not be opened on the vehicle.
- Passengers must use headphones when listening to portable electronic devices. Please keep the volume at a reasonable level to avoid disturbing others. Also, be mindful of your volume when talking with fellow passengers or on the phone.
- Smoking is not allowed at any time on board GTA vehicles. Smoking is allowed in designated areas at the Depot.

While the following are not required "rules", they would be appreciated by the GTA riding community.

- Please save the seats towards the front of the bus for the elderly and persons with disabilities. There is a designated area for wheelchairs on each bus. Also during crowded trips, offer your seat to others who may have a more urgent need to sit down.
- Have your fares and passes available when boarding the bus. Waiting for passengers to search for fares can result in delays for you and other riders.
- For everyone's safety and comfort, please take a seat on the bus if available.

Copies of this document are available in accessible formats upon request. Information is subject to change. Please call GTA for the most current information.



Map Update Available Shortly

